1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
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4	BENCH MEETING
5	(PUBLIC UTILITIES)
6	
7	Springfield, Illinois
8	Wednesday, December 17, 2014
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11	Met, pursuant to notice, at 10:30 a.m. at
12	527 East Capitol Avenue, Springfield, Illinois.
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15	PRESENT:
16	MR. DOUGLAS P. SCOTT, Chairman
17	MR. JOHN T. COLGAN, Commissioner
18	MR. MIGUEL del VALLE, Commissioner (by video)
19	MS. ANN McCABE, Commissioner
20	MS. SHERINA E. MAYE, Commissioner
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22	
23	MIDWEST LITIGATION SERVICES, by Angela C. Turner, Reporter
24	CSR #084-004122

- 1 PROCEEDINGS
- 2 CHAIRMAN SCOTT: Is everything ready in
- 3 Chicago?
- 4 COMMISSIONER del VALLE: We are ready,
- 5 Mr. Chairman.
- 6 CHAIRMAN SCOTT: Great, Commissioner.
- 7 Pursuant to the provisions of the Open
- 8 Meetings Act, I now convene a regularly scheduled
- 9 Bench Session of the Illinois Commerce Commission.
- 10 With me in Springfield are Commissioner
- 11 Colgan, Commissioner McCabe and Commissioner Maye.
- 12 With us in Chicago is Commissioner del Valle. I am
- 13 Chairman Scott. We have a quorum.
- Before moving into the agenda, according to
- 15 Section 1700.10 of Title 2 of the Administrative
- 16 Code, this is the time we allow members of the public
- 17 to address the Commission. Members of the public
- 18 wishing to address the Commission must notify the
- 19 Chief Clerk's office at least 24 hours prior to
- 20 Commission meetings. According to the Chief Clerk's
- 21 office, we have no requests to speak at today's Bench
- 22 Session.
- 23 (Transportation portion of the
- 24 proceedings was held at this time

- 1 and is contained in a separate
- 2 transcript.)
- 3 CHAIRMAN SCOTT: We will move to the Public
- 4 Utilities. And we will begin by taking the last item
- 5 under Scheduling of Meetings and Other Business
- 6 first, without objection.
- 7 Today we have with us Mr. John Somerhalder,
- 8 President and CEO of AGL Resources and Ms. Beth
- 9 Reese, President of Nicor Gas and Senior Vice
- 10 President of AGL Resources, to provide us with Nicor
- 11 and AGL's annual report on compliance with the Merger
- 12 Conditions outlined in the Final Order in Docket
- 13 Number 11-0046.
- I believe we have Mr. Somerhalder is on the
- 15 phone. Are you there, sir?
- MR. SOMERHALDER: Yes, I am.
- 17 CHAIRMAN SCOTT: Very good. Thank you.
- 18 Ms. Reese, good to see you again. Nice to
- 19 see you here today.
- So if you would like to, whoever wants to
- 21 start off, feel free. Go ahead.
- 22 MS. REESE: John will start off and then I
- 23 will follow up with him.
- MR. SOMERHALDER: And thank you, Chairman,

- 1 and thank you Commissioners, for hosting us today.
- 2 And I do apologize for not being able to be there
- 3 with you in person and I appreciate your willingness
- 4 to speak with me on the phone.
- 5 I am pleased to report that for the third
- 6 consecutive year, we have met all of the conditions
- 7 agreed to in connection with the merger of AGL
- 8 Resources and Nicor, Inc. while continuing to meet
- 9 our shareholder, employee and customer expectations
- 10 at the same time.
- Beth will go into more details on key
- 12 elements of our merger compliance activities and
- 13 other key business initiatives undertaken this year.
- 14 But I wanted to highlight a few points. Overall,
- with normal attrition and retirements, we have been
- 16 successful in meeting our employment commitments both
- 17 with our overall employee goals and with our more
- 18 specific commitments to maintain employment in our
- 19 safety and compliance groups.
- We continue to enjoy the services of three
- 21 citizens of Illinois, our corporate board of
- 22 directors. Those are Norm Bobins, Brenda Gaines and
- 23 John Rau. And I can tell you, those are all the --
- 24 all the individuals are very much engaged and very

- 1 active on our board. Safety system improvements,
- 2 excellent customer service and overall corporate
- 3 responsibility and engagement remain our focus both
- 4 daily and for the long term.
- 5 I would like to take a moment to acknowledge
- 6 that this December also marked the third anniversary
- 7 of AGL Resources merger with Nicor Gas. We believed
- 8 at the time that the combination of Nicor Gas into
- 9 our company was a great opportunity for both
- 10 companies, and history has borne that out.
- I also want to acknowledge the manner in
- 12 which the Commission and your Staff has responded to
- 13 the way the new Nicor Gas conducted itself and
- 14 handles our regulatory programs. I think that the
- 15 Company has a solid platform to continue to make
- 16 needed improvements to our facilities and our
- 17 services and believe that if this continues that our
- 18 approach to presenting issues for your consideration
- 19 will result in more and better opportunities for our
- 20 current and future customers.
- 21 Moving forward, I thought I would also take
- 22 some time during my presentation today to provide an
- 23 industry-wide perspective on last winter, the winter
- of 2013-2014. When I met with you last year, we were

- 1 in the middle of a period of record cold
- 2 temperatures. Both in terms of daily peak
- 3 temperatures and the duration of each of those arctic
- 4 blasts.
- 5 In preparation for last winter, natural gas
- 6 production was at record levels and the amount of
- 7 natural gas in storage inventories was also near peak
- 8 levels. And even with that abundance of supply, the
- 9 combined effect of increased demand for natural gas
- 10 from electric power generation and industrial
- 11 customers and the extreme weather conditions we
- 12 experienced resulted in pipeline transportation
- 13 constraints not only here in Illinois, but
- 14 nationwide.
- In Illinois, we were able to mitigate
- 16 impacts seen in other regions by how we used our
- 17 utility assets to balance the limitations imposed on
- 18 us by our pipeline suppliers. And since last winter,
- 19 we have been in detailed discussions with those
- 20 pipelines to institute improvements in their systems
- 21 and how they operate their pipes to be better able to
- 22 respond in the event of future extreme weather
- events.
- 24 A key takeaway from last winter is gas

- 1 supplies are abundant, but demand is significantly
- 2 increasing. The industry is responding by building
- 3 more interstate pipelines. AGL Resources is
- 4 participating in three new projects. Daltons -- the
- 5 Dalton Project with Transco here in Georgia, the
- 6 PennEast Project in New Jersey and the Atlantic Coast
- 7 Pipeline to serve Virginia.
- 8 We also recently announced an open season to
- 9 test interest in a new pipeline project here in
- 10 Illinois. If developed, this pipeline will provide
- 11 additional supply reliability to natural gas
- 12 suppliers. It will provide additional suppliers with
- 13 reliability and will allow us to access natural gas
- 14 supply from the Rockies; and really, more
- importantly, from the growing shale-producing regions
- on the East Coast, the Marcellus and Utica. It would
- 17 also provide diversity of supply from new operators
- 18 and enhance the functionality of existing in-state
- 19 storage and distribution systems. While the results
- of that open season are still under review, we are
- 21 working to ensure that Nicor Gas customers have
- 22 access to natural gas every day of the year,
- 23 including when demand is at its greatest.
- The impact of the discoveries of this shale

- 1 and the resulting abundance of natural gas is a major
- 2 shift in our business. The long-term opportunities
- 3 resulting from the industry's ability to access these
- 4 supplies and bring them to our customers today and
- 5 over the next several decades cannot be overstated.
- 6 The final area I would like to highlight is
- 7 our diversity and inclusion initiatives, which
- 8 includes diversity in workforce as well as diversity
- 9 in the contractors, vendors and suppliers who provide
- 10 products and services to our operations.
- 11 As CEO, I know that diversity and inclusion
- 12 makes good business sense, but on a personal level,
- 13 it is much more than that. It is about our people,
- 14 it is about strengthening communities, it is about
- 15 building careers, building businesses and being an
- 16 important economic driver.
- 17 As the leader of this organization, I have
- 18 the privilege and the responsibility to ensure that
- 19 our business, our leadership team and our supplier
- 20 base reflects the diversity of the communities we
- 21 serve. When I first came to AGL Resources, I started
- 22 the diversity council at the company and I thought
- 23 that we could have and become a diverse and inclusive
- 24 company through passionate leadership. And I was

- 1 really wrong about that. I realized that we needed a
- 2 strategy. We needed a way to measure our progress
- 3 and our successes. We needed support to execute that
- 4 strategy. I am now pleased to say we have a strong
- 5 strategy and we have a team in place that is
- 6 executing on our initiatives and measuring our
- 7 results.
- 8 This year, we established the AGLR Office of
- 9 Diversity and Inclusion in addition to elevating the
- 10 Office of Supplier Diversity and expanding that team.
- 11 Through this commitment of resources, we are making
- 12 solid progress to meet our customer and shareholder
- 13 expectations and the priorities expressed by this
- 14 Commission.
- I appreciate your time today and I want to
- 16 thank you for allowing me to speak with you. I will
- 17 now turn it over to Beth Reese.
- MS. REESE: Good morning, Commissioners.
- 19 And thank you, John. It's good to see you all today.
- 20 CHAIRMAN SCOTT: You too.
- MS. REESE: It's a little warmer than the
- 22 last time. I was reflecting on the walk in, I
- 23 believe it's 40 degrees warmer than it was last year
- 24 we met, and it's still below freezing. And we really

- 1 enjoyed the opportunity to host all of you at our
- 2 facilities this year and some even last year. That's
- 3 giving you a chance to see our operations, the
- 4 importance of our storage assets, meet our employees.
- 5 I want to thank you for your time. I know it's very
- 6 precious and it's a great commodity, and we
- 7 appreciate you spending a little bit of that learning
- 8 about our operations, our product, our customers and
- 9 most importantly our people.
- I am excited to be here today to highlight
- 11 some of the events since the merger and speak to you
- 12 about the priorities for our upcoming year and
- 13 beyond. Safety and system reliability is and remains
- 14 our number one priority. This year, we introduced to
- our team members the three Ps of safety. Emphasizing
- 16 the safety of our people, the public and our
- 17 pipeline.
- We continue to deliver excellent performance
- 19 against our internal matrix for safety with the
- 20 exception of personal safety. This year, we were a
- 21 little challenged on that and we experienced more
- 22 on-the-job injuries and motor vehicle accidents than
- 23 we had targeted. To be fair, we're still on a great
- 24 trend, but we were greater than what we really wanted

- 1 to be. And some of that was attributed to last
- 2 winter. It was hard on our people, it was hard on
- 3 our customers and it was hard on our pipelines.
- We are refocused. We're continuing to focus
- 5 and develop a new strategy surrounding our culture
- 6 about safety to make sure that our employees are
- 7 engaged in the conversation. They know that it
- 8 really is about those three Ps. Our people, we want
- 9 them to go home in the same condition they arrived to
- 10 work. Always worried about the public and the
- 11 pipelines.
- 12 As for reliability, John spoke to that. We
- 13 learned a lot about our system last year and its
- 14 capabilities as the winter of 2014 continued on and
- on. My husband refers to being cold even in late
- 16 May. The good news is that we have made investments
- over the years that really enabled us to continue
- 18 services when our customers needed us most.
- 19 Unfortunately, we did experience significant
- 20 issues with our upstream pipeline supplier that
- 21 limited the ability of our pipeline to perform as we
- 22 expected. And as a result, as John mentioned, we
- 23 have been working with our pipeline supplier, as well
- 24 as alternative suppliers, to ensure that we can

- 1 deliver our product reliably this winter and for
- 2 winters to come. But even with those challenges, our
- 3 customers were and continue to be served with the
- 4 lowest gas cost in the state. And that's something
- 5 that we're very proud of.
- In regards to customer service, we have
- 7 continued to improve. That's been a focus that we
- 8 have had since the merger. And one measure that we
- 9 use to track is customer complaints, which have
- declined from about 4,200 in 2011 to fewer than 3,000
- 11 as of November this year.
- 12 And as for new customers, I am pleased to
- 13 say that we're seeing growth in the northern Illinois
- 14 territory and we've added about 10,000 customers this
- 15 year, as well as continuing to support increased
- 16 usage from some of our biggest customers, which is
- 17 really exciting to see from the economy as well.
- As you're aware, Nicor Gas has a long legacy
- in Illinois, and our team members are extremely proud
- 20 of our ongoing commitment to benefit the communities
- 21 where we live, work and raise our families. So I
- 22 would like to speak for a moment about our people, as
- 23 there really is nothing more important to the success
- 24 of our business than the team members who deliver our

- 1 product, speak to customers, read our meters, work in
- 2 those great weather conditions, the extreme
- 3 conditions we have here in Illinois.
- 4 Early in 2014, negotiations took place in a
- 5 new collective bargaining agreement which was
- 6 successfully ratified with the IBEW Local 19. They
- 7 represent about 1,300 of our 2,000 employees here in
- 8 the state of Illinois. And the results of this
- 9 negotiation were good both for the union and for the
- 10 company. And the people on the team were glad they
- 11 were inside for some of that weather.
- Our commitment to our 656 communities, both
- in the areas of economic development as well as
- 14 philanthropy is stronger than ever. Our initiative
- 15 to educate children about natural gas safety at fire
- department open houses is one of our most popular
- 17 community touch points. And we've added some new
- 18 features this year that have been very well received.
- 19 We continue to want to engage the children so that
- 20 they can bring their parents over to the table. We
- 21 do a lot of scratch and sniffs. We have a game that
- 22 really teaches a little bit about safety. So we're
- 23 really hoping to make an impact there.
- We're also a member of 23 economic

- 1 development organizations throughout our service area
- 2 and we have contributed to more than 200
- 3 organizations this year in the philanthropic areas of
- 4 basic human needs and energy assistance, community
- 5 enrichment, environmental stewardship, diversity and
- 6 education.
- 7 And as John mentioned, Nicor Gas is
- 8 benefiting from the leadership at AGL Resources and
- 9 the intentional focus placed on both organizational
- 10 and supplier diversity.
- In regards to supplier diversity, a topic
- 12 near and dear to all of our hearts, we still have
- 13 some opportunities to improve and some gaps that we
- 14 need to bridge. But I really am proud of the efforts
- 15 that we have made this year. The engagement that's
- 16 taken place, the relationships that have been built
- 17 and the solid foundation that has been set for us
- 18 going forward.
- In fact, I'd like to mention that tomorrow
- 20 we're hosting a supplier diversity summit focused on
- 21 women-owned construction and engineering firms. And
- 22 we're pleased that representatives from ComEd,
- 23 Integrys and American Water will also be attending.
- So I'd like to speak for a moment about our

- 1 work to further develop a strong local workforce that
- 2 will become our future leaders. As a company, we're
- 3 contributing -- we're committed and contributing.
- 4 We're committed to contributing resources as well as
- 5 time to building a strong, diverse talent pipeline
- 6 through collaboration across utilities, local
- 7 community colleges and non-profit organizations to
- 8 ensure that we have a workforce needed for the
- 9 future. Nicor Gas is proud to support the work of
- 10 the Energy Learning Exchange here out of Springfield
- 11 through a three-year \$150,000 grant. We just
- 12 finished the second year commitment of that.
- We recognize that our time and talents are
- 14 equally valuable contributions. I am proud to serve
- on the board of directors for the Center for Energy
- 16 Workforce Development, which is national
- 17 organization. And we have other Nicor Gas leaders
- 18 who serve on the Illinois Energy Workforce Consortium
- 19 and the Illinois Workforce Investment Board.
- Developing a strong local workforce is now
- 21 more important than ever with the projects we see on
- 22 the horizon through the qualified infrastructure
- 23 planning tariff. So I would like to thank the
- 24 Commission for approving the tariff earlier this

- 1 year. And we have branded that as Investing in
- 2 Illinois. So you will see that communication as we
- 3 start to roll that out in 2015. We're looking
- 4 forward to reporting the progress on this initiative
- 5 and sharing how it's enhancing the safe and reliable
- 6 delivery of natural gas for our customers.
- 7 I want to thank you for your time today. I
- 8 want to thank you for your time always spending with
- 9 our team. And I am now happy to address any
- 10 questions you may have. And John is available as
- 11 well.
- 12 CHAIRMAN SCOTT: Thank you, Ms. Reese and
- 13 Mr. Somerhalder.
- 14 Questions?
- 15 Commissioner Colgan.
- 16 COMMISSIONER COLGAN: You mentioned that
- 17 last year you had these upstream supplier problems,
- 18 which is an issue that caught my attention. And I am
- 19 just kind of wondering, it seems like some of that is
- 20 probably out of your control. But what is it that's
- 21 happened that is likely to improve that if we were to
- 22 have a repeat of a similar winter?
- MS. REESE: Well, first, I would say that we
- 24 have been very engaged with that particular supplier

- 1 through the winter and then post-winter, in
- 2 particular. They had some compression failures and
- 3 some other failures on their system. They have
- 4 represented to us that they have invested in new
- 5 compression and have been very focused on their
- 6 reliability.
- 7 We engaged with our customers. We impacted
- 8 some of our largest customers. We actually asked
- 9 them to conserve. Some would say that we interrupted
- 10 them. It was not a required interruption. It was a
- 11 voluntary interruption. But we had a lot of our big
- 12 customers who made some decisions that really helped
- 13 us on some of the coldest days.
- We have gone out and visited with them and
- we're very transparent with them about the decisions
- 16 that we made on our system, how it operated, why we
- 17 had to make the decisions that we did. And they were
- 18 all very well aware of our upstream supplier and the
- 19 issues. They had been following it on the boards.
- 20 And to that end, that supplier actually came in and
- 21 met with our biggest customers about a week and a
- 22 half ago. Because we said to that supplier, look,
- 23 we're getting a lot of questions from our customers
- 24 that we can't answer. So they volunteered to come

- 1 in, which I thought was a big step.
- I can't tell you that if we had the exact
- 3 same circumstances again next winter that it wouldn't
- 4 happen the same way, but we're working very
- 5 diligently with them to make sure it doesn't. We
- 6 operated our system very differently. And that's one
- 7 of the things that we think the merger actually
- 8 benefited Nicor Gas customers, because we challenged
- 9 -- we had a team from across the country, if you
- 10 would, on the phone every day challenging ourselves
- on how we would historically have operated the system
- 12 and what the conditions were today and how we could
- 13 operate the system to make sure that we limited the
- 14 impact to as few customers as we could.
- 15 COMMISSIONER COLGAN: Thank you.
- 16 CHAIRMAN SCOTT: Commissioner Maye.
- 17 COMMISSIONER MAYE: Thank you.
- Thank you, Beth, for being here today. And
- 19 thank you, John, as well.
- The question then, you didn't necessarily
- 21 address consumer communication. I know you said you
- 22 have been tracking consumer complaints which have
- 23 decreased, which is awesome. And Nicor Gas tends to
- 24 be out of the media a lot more than your other

- 1 Chicago-area counterpart.
- 2 But with that said, I am curious to know
- 3 with what happened last year, and kind of similar to
- 4 Commissioner Colgan's question, have you increased
- 5 communication with your consumers or do you plan to
- 6 do a little bit something different for next winter?
- 7 MS. REESE: We did a lot of things in
- 8 response to the winter. We have now engaged on
- 9 Twitter, which is really good. That's a good
- 10 communication tool. We didn't start that until about
- 11 August. But we do tweet every day.
- We also -- we're very intentional about how
- 13 we address the purchase gas adjustment. So we did
- 14 not increase our PGA factor as a reaction to the
- 15 winter. We did increase it in March and we kept it
- 16 about the same and then we lowered it significantly.
- 17 So we managed impact to our customers. We
- 18 weren't reactive to the gas costs that were coming
- in. We were balanced in how we were managing that,
- 20 which I think really did help us with our customers
- 21 quite a bit.
- Our energy assistance activities have
- 23 increased. We not only leverage the firehouse open
- 24 houses for safety, but we also talk about energy

- 1 assistance. So we are really engaging differently.
- 2 We're also using our energy efficiency program to
- 3 contact and engage with our customers. So we entered
- 4 into a partnership this fall with WVON, the radio
- 5 station, to reach to a different demographic than we
- 6 historically had. And we brought in some of the
- 7 non-profit agencies that are in those areas that WVON
- 8 targets and really focused on energy assistance as
- 9 well as energy efficiency.
- We're trying to link those two together a
- 11 little bit, because the two go hand in hand. If I
- 12 can teach you how to conserve, that helps you. And
- 13 we try to partner with the non-profit agencies that
- 14 really can help us with that.
- So we can always improve customer
- 16 communication. Communication is one of those things
- 17 that you always say I can never do enough of. Trying
- 18 to do it in a balanced way to make sure that we're
- 19 not over-communicating, but we're communicating to
- 20 the right targeted audience.
- 21 COMMISSIONER MAYE: Thank you.
- 22 CHAIRMAN SCOTT: Commissioner McCabe.
- 23 COMMISSIONER McCABE: Can you provide a
- 24 little more information on the proposed Illinois

- 1 pipeline? Where it's going to be and what the timing
- 2 is?
- 3 MS. REESE: So the name of that, the working
- 4 name is Prairie State Pipeline. And it is proposed
- 5 right now to come up from the Rockies Express
- 6 Pipeline, which goes east to west. They're turning
- 7 around to go east to west. And it comes, actually
- 8 not in our territory, it's a little bit south of our
- 9 territory. A little south of here. It will come up
- 10 into Joliet. And it starts a little bit west of
- 11 where our pipelines are today.
- So in the -- comes up not very far. I have
- 13 a map in my head, but I couldn't tell you all the
- 14 counties and the cities, but we can certainly provide
- a map for you that shows where that's coming up.
- 16 It's in the open season document, so we can get that
- 17 to you.
- The AGL Resources team is actively pursuing
- 19 interest on that pipeline right now so we can make a
- judgment on whether or not it's something that will
- 21 proceed, it's what open seasons are there for. And
- 22 Nicor Gas will participate as appropriate.
- 23 CHAIRMAN SCOTT: Further questions?
- 24 COMMISSIONER del VALLE: Yes, Mr. Chairman.

- Beth, earlier, it was stated that there were
- 2 pipeline transportation constraints last winter that
- 3 created problems even though we had plenty of supply
- 4 in storage.
- 5 If we have as harsh a winter as we did last
- 6 year, are we go to experience the same thing or have
- 7 things changed in that department?
- 8 MS. REESE: So we hope they don't. Hope is
- 9 not a strategy though. So we have been working with
- 10 that pipeline to understand the issues. They have
- invested in compression. They have also managed
- 12 their own storage facilities a little differently
- 13 than they did last year to make sure that they were
- 14 at a higher level of fill this year coming into the
- 15 winter than they were last year.
- 16 So we're very engaged with them. In fact,
- 17 their chairman of their board came and met with us in
- 18 Atlanta at the end of August. So -- not even August.
- 19 In October. So we're very engaged with them and
- 20 working our system. We did learn a lot about our
- 21 system. One of the things that we're doing -- and
- 22 some of you visited -- I think all of you have
- 23 visited the storage field. So our pride and joy,
- 24 Troy Grove, allows us to inject and withdraw. This

- 1 winter -- this November already, we saw the coldest
- 2 winter on record. We had two of the largest
- 3 throughput days we have ever had in November. And we
- 4 took the opportunity to refill in November, not
- 5 knowing what December, January, February, March,
- 6 April, maybe even May may bring. So we're trying to
- 7 use those assets a little differently to make sure we
- 8 have what we need to offset what may happen with our
- 9 pipeline.
- 10 COMMISSIONER del VALLE: And on the customer
- 11 complaints, you indicated that you went from 4,200 to
- 12 3,000. Is that per calendar year?
- MS. REESE: It is, yes.
- 14 COMMISSIONER del VALLE: So the 3,000
- 15 figure's for '14?
- MS. REESE: Yes.
- 17 COMMISSIONER del VALLE: What types of
- 18 complaints are those? I don't need specifics. But
- 19 are most of them regarding billing or what is the
- 20 main complaint that you get?
- 21 MS. REESE: The majority of it is billing.
- 22 A lot of people call in and will issue complaints if
- they feel like we're not being flexible enough on
- 24 payment arrangements. But they go everything from

- 1 landscaping and paving where we may have taken longer
- 2 to restore an area where we did work. They are
- 3 billing, credit. Whether or not we're providing
- 4 service to them quickly enough either when they call
- 5 in for a turn on or physically putting pipe in the
- 6 ground.
- 7 So it's a tool that people use if they don't
- 8 feel like they're getting the right attention from
- 9 the people they have talked to on the phone, like any
- 10 other complaint.
- 11 COMMISSIONER del VALLE: Since you went from
- 12 4,200 to 3,000, what issues were addressed that led
- 13 to the reduction in those complaints?
- MS. REESE: You know, one of the things that
- 15 we're using -- I think the complaints are actually a
- 16 gift to us, because they allow us to see the
- 17 processes from our customers' eyes. So we have been
- 18 very focused on that since the merger of
- 19 understanding what are these complaints and what
- 20 process improvements can we put in place to either
- 21 limit or at least reduce the number of complaints.
- So we use those really as a tool. And we
- 23 have a group who really is focused on the voice of
- 24 the customer and uses this as part of an impact --

- 1 input in order to make an impact to process changes.
- 2 So we have actually been fairly intentional about
- 3 understanding what they are. We have been
- 4 transparent about them with our teams. We haven't
- 5 just let them sit in an organization and be responded
- 6 to. We have made them transparent so that we really
- 7 can understand what is driving them. I don't think
- 8 we'll ever get to zero, because we do have certain
- 9 constraints in place that just don't allow us to do
- 10 certain things that customers might want. But we
- 11 certainly made great progress and will continue to be
- 12 focused on that.
- 13 COMMISSIONER del VALLE: Thank you.
- 14 CHAIRMAN SCOTT: Mr. Somerhalder, I just
- 15 have one quick question for you.
- You mentioned the demand was way up. Is
- 17 that -- I assume that's a combination of things. But
- 18 is that -- a lot of that the use of natural gas for
- 19 power generation or because of pricing differences,
- 20 are people installing more natural gas facilities?
- 21 Or if you know, what are the drivers of that?
- MR. SOMERHALDER: It's a little bit of
- 23 everything. I think the one that I see as the most
- 24 positive is because of lower natural gas prices.

- 1 Especially in energy intensive industries, like
- 2 fertilizer. We simply see plants coming back online
- 3 that were not online, or expansions to facilities;
- 4 and now a number of new announced fertilizer,
- 5 petrochemicals, steel-type manufacturing. And that's
- 6 not only on the Gulf Coast. A lot of that is on the
- 7 Gulf Coast. But as you know, even up in Illinois, we
- 8 have seen some increased demand from some of those
- 9 type of facilities. That's probably the most
- 10 positive. And that looks to continue with the lower
- 11 prices for natural gas and stable prices.
- But it's also power generation. And some of
- 13 it was just switching from coal to gas because the
- 14 gas prices became so low. And then some of the
- smaller facilities that people are looking to retire
- 16 because of environmental regulations and compliance.
- 17 Some of that switching occurred earlier just because
- 18 of price switching.
- Now, in the future, it will be actually
- 20 because the plants will be retired. But that's good
- 21 from an environmental standpoint. The natural gas
- 22 can back that up and minimize the impact on
- 23 customers' bills on the electric side.
- There is a little bit also on the commercial

- 1 and residential where we do see people looking at
- 2 space heating and natural gas water heating in some
- 3 regions, some of the country where they have other
- 4 opportunities whether fuel oil or propane. We see
- 5 some acceleration in that switching. It's a lot of
- 6 all of that. But probably more on the power
- 7 generation and industrial, although good long-term
- 8 trends on the direct use home, residential,
- 9 commercial as well.
- 10 CHAIRMAN SCOTT: Thank you.
- 11 Commissioner Colgan.
- 12 COMMISSIONER COLGAN: In that same regard, a
- 13 little follow-up. I am just kind of wondering if the
- increased demand in any way is affecting your ability
- as an LDC to maintain your firm contracts and is the
- 16 price going up in that category as a result of the
- 17 competition?
- MS. REESE: Is the price going up in the --
- 19 COMMISSIONER COLGAN: As the result of there
- 20 is more of a demand.
- MS. REESE: I don't see that necessarily. I
- 22 think most of the -- and John can speak to it as
- 23 well. But I think most people are projecting being
- 24 in the \$4 to \$6 range. As long as the producers are

- 1 producing natural gas, and natural gas is a byproduct
- of some of the other products that they produce.
- 3 The oil war is an interesting impact on it.
- 4 And I'll let -- John is very active on the national
- 5 level. He can speak to that. But I don't see it
- 6 directly impacting it yet.
- John, do you want --
- 8 MR. SOMERHALDER: I would add to that that
- 9 the very good news is that because of how prolific
- 10 the shale has been, and it's not only drilling for
- 11 dry gas, as Beth mentioned, but there's been a lot of
- 12 gas that just comes along with drilling for oil. You
- 13 know, production today is about 5 Bcf a day higher
- 14 right now than it was going into last winter. And
- 15 last winter, I mean, a 5 Bcf is on the base of about
- 16 70, so that's about four to five percent increase
- just in one year. That's almost unprecedented.
- And the gas prices have been reasonably low
- 19 through all of this time period on an average monthly
- 20 basis. So it does appear that because of the success
- 21 the E&P companies have had that we can make sure the
- 22 gases there, the resources base is there they can
- 23 economically go after, it does appear that we can
- 24 make sure the gas is there.

- 1 As we've mentioned, we'll have to make sure
- 2 that the pipelines are there to get at that last
- 3 mile. That's what we'll have to be most focused on
- 4 to make sure that smaller groups of customers are not
- 5 impacted because of that last mile in infrastructure.
- 6 And that's why everything from investing in Illinois
- 7 through the pipeline projects we're talking about to
- 8 what enhancements our existing pipelines can make are
- 9 really important to all of us in all of our markets.
- 10 COMMISSIONER COLGAN: Thank you.
- 11 CHAIRMAN SCOTT: Any further questions?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: Okay. Ms. Reese,
- 14 Mr. Somerhalder, thank you very much. We really
- 15 appreciate you being here.
- MS. REESE: Thank you. Nice to see you
- 17 quys.
- 18 CHAIRMAN SCOTT: You as well.
- MS. REESE: Have a great holiday season.
- 20 CHAIRMAN SCOTT: Thank you. You too.
- 21 And with that, we will now proceed to the
- 22 rest of the electric portion of today's agenda.
- 23 Item E-1 is our reconciliation of revenues
- 24 collected under MidAmerican Energy Company and Mt.

- 1 Carmel Public Utility Company's fuel adjustment
- 2 charges with actual costs prudently incurred. Staff
- 3 recommends entry of an Order commencing the
- 4 reconciliation proceedings.
- 5 Is there any discussion?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Is there a motion to enter
- 8 the Order?
- 9 COMMISSIONER COLGAN: So moved.
- 10 CHAIRMAN SCOTT: Is there a second?
- 11 COMMISSIONER McCABE: Second.
- 12 CHAIRMAN SCOTT: Moved by Commissioner
- 13 Colgan. Second by Commissioner McCabe.
- 14 Any discussion?
- 15 (No response.)
- 16 CHAIRMAN SCOTT: All in favor say "Aye".
- 17 ("Ayes" heard.)
- 18 CHAIRMAN SCOTT: Any opposed?
- 19 (No response.)
- 20 CHAIRMAN SCOTT: The vote is 5-0, and the
- 21 Order is entered.
- We will use this 5-0 vote for the remainder
- 23 of today's Public Utility agenda unless otherwise
- 24 noted.

- 1 Item E-2 is Docket Number 11-0711. This is
- 2 our proceeding to develop and adopt rules concerning
- 3 rate case expense. ALJ Sainsot recommends entry of a
- 4 Second Notice Order.
- 5 This item will be held for disposition at a
- 6 future Commission proceeding.
- 7 Item E-3 is Docket Number 13-0531. This is
- 8 Sherman and Lisa Imler's complaint against Ameren as
- 9 to a deposit requirement in Danville. It appears the
- 10 parties have settled their differences and filed a
- 11 Joint Motion to Dismiss which ALJ Yoder recommends we
- 12 grant.
- My office had a few suggested edits to the
- 14 Order which do not change the overall conclusion. I
- was obviously pleased to see that the parties were
- 16 able to resolve their complaint, but believe that it
- 17 is important that the Commission see updates to
- 18 Ameren's online system, which created a significant
- 19 amount of confusion and led to the formal complaint
- 20 being filed in the case in the first place.
- 21 The edits that I am proposing note that we
- 22 support Ameren's initiative to update Ameren online
- 23 to provide customers with more options and better
- 24 information, and further that Ameren is directed to

- 1 provide the Commission with an update as to the
- 2 Company's progress on these initiatives no later than
- 3 90 days from the date of the Order.
- With that, I would move for adoption of
- 5 these edits. Is there a second?
- 6 COMMISSIONER COLGAN: Second.
- 7 CHAIRMAN SCOTT: Second by Commissioner
- 8 Colgan.
- 9 Any discussion?
- 10 COMMISSIONER COLGAN: Yes.
- 11 CHAIRMAN SCOTT: Commissioner Colgan.
- 12 COMMISSIONER COLGAN: Thank you, Chairman.
- I support your proposed edits that
- 14 acknowledge support of Ameren's plan to update its
- 15 Ameren online program. And I hope that Ameren's
- 16 update of this functionality will enhance the ability
- 17 of customers to independently manage their deferred
- 18 payment agreements. And thus, prevent such
- 19 situations such as the one that comes before us in
- 20 the Imler case here.
- I also agree with your proposed requirement
- 22 that Ameren provide the Commission with an update
- 23 regarding its online initiatives no later than
- 24 90 days from today. I think it's important for the

- 1 Commission to ensure that Ameren's going-forward
- 2 practices have been implemented.
- And as all of you will recall, I originally
- 4 held this Order due to my concern regarding the large
- 5 deposit being required of a LIHEAP customer who also
- 6 has a health concern. And in that regard, I am
- 7 encouraged that this matter has been resolved in a
- 8 mutually agreeable settlement.
- 9 So again, thank you for your thoughtful
- 10 edits, which I intend to support.
- 11 CHAIRMAN SCOTT: Thank you, Commissioner.
- 12 Further discussion?
- 13 (No response.)
- 14 CHAIRMAN SCOTT: The motion and second is on
- 15 the amendments. All in favor of the amendments, say
- 16 "Aye".
- ("Ayes heard".)
- 18 CHAIRMAN SCOTT: Opposed?
- 19 (No response.)
- 20 CHAIRMAN SCOTT: The vote is 5-0, and the
- 21 edits are adopted.
- Is there now a motion to enter the Order as
- 23 amended?
- 24 COMMISSIONER COLGAN: So moved.

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1 CHAIRMAN SCOTT: Is there a second?
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- 2 COMMISSIONER MAYE: Second.
- 3 CHAIRMAN SCOTT: Moved by Commissioner
- 4 Colgan. Second by Commissioner Maye.
- 5 Any discussion?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: All in favor say "Aye".
- 8 ("Ayes heard".)
- 9 CHAIRMAN SCOTT: Opposed?
- 10 (No response.)
- 11 CHAIRMAN SCOTT: The vote is 5-0, and the
- 12 Order, as amended, is entered.
- 13 Item E-4 is Docket Number 14-0471. This is
- 14 Rogelio Gallegos' complaint against Direct Energy
- 15 Service LLC as to billing in Chicago. It appears the
- 16 parties have settled their differences and filed a
- 17 Joint Motion to Dismiss which ALJ Sainsot recommends
- 18 we grant.
- 19 Is there any discussion?
- 20 (No response.)
- 21 CHAIRMAN SCOTT: Any objections?
- (No response.)
- 23 CHAIRMAN SCOTT: Hearing none, the motion is
- 24 granted.

- 1 Items E-5 and E-6 can be taken together.
- 2 These items are Petitions for the Confidential and/or
- 3 Proprietary Treatment of compliance reports. In both
- 4 cases, ALJ Jones recommends entry of an Order
- 5 granting the requested relief for a period of two
- 6 years.
- 7 Is there any discussion?
- 8 (No response.)
- 9 CHAIRMAN SCOTT: Any objections?
- 10 (No response.)
- 11 CHAIRMAN SCOTT: Hearing none, the Orders
- 12 are entered.
- Item E-7 is Docket Number 14-0422. This is
- 14 CUB and the City of Chicago's petition for an
- investigation into ARES' compliance with Section
- 16 16-115A of the Public Utilities Act. Since the date
- 17 upon which this petition was filed, the Commission
- 18 has opened a Notice of Inquiry for the purpose of
- 19 investigating the ARES practices that CUB and the
- 20 City have alleged to exist in the instant proceeding.
- 21 Given that the NOI will address the same issue, Staff
- 22 has filed a Motion to Dismiss this proceeding which
- 23 no party objects to. ALJ Sainsot recommends that we
- 24 grant Staff's unopposed Motion to Dismiss this

- 1 proceeding without prejudice.
- 2 Is there any discussion?
- 3 (No response.)
- 4 CHAIRMAN SCOTT: Any objections to the
- 5 dismissal?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Hearing none, the Motion to
- 8 Dismiss is granted.
- 9 Item E-8 is Docket Number 14-0678. This is
- 10 Agera Energy's Application for Certificate of Service
- 11 Authority under Section 16-115 of the Public
- 12 Utilities Act. Agera has filed a Motion to Withdraw
- 13 its Application and ALJ Sainsot recommends we grant
- 14 the request and dismiss the matter without prejudice.
- 15 Is there any discussion?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: Any objections?
- 18 (No response.)
- 19 CHAIRMAN SCOTT: Hearing none, the Motion to
- 20 Dismiss is granted.
- 21 Item E-9 is Docket Number 14-0582. This is
- 22 Heartland Alternative Energy's Application for
- 23 Certification as an Installer of Distributed
- 24 Generation Facilities under Section 16-128A of the

- 1 Public Utilities Act. ALJ Baker recommends entry of
- 2 an Order granting the requested relief.
- 3 Is there any discussion?
- 4 (No response.)
- 5 CHAIRMAN SCOTT: Any objections?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Hearing none, the Order is
- 8 entered.
- 9 Item E-10 is Docket Number 14-0588. This is
- 10 the Illinois Power Agency's Petition for Approval of
- 11 the 2015 IPA Procurement Plan pursuant to Section
- 12 16-111.5(d)(4) of the Public Utilities Act. ALJ
- 13 Wallace recommends entry of a post-exceptions Order
- 14 approving the 2015 Plan.
- There were a few sets of edits to this
- 16 Order, so we'll move through them one at a time,
- 17 starting with edits proposed by Commissioner McCabe's
- 18 office.
- 19 COMMISSIONER McCABE: The first edit is on
- 20 Energy Efficiency as a Supply Resource, on pages 155
- 21 to 157 of the proposed Order. The edits find that
- 22 the standard wholesale products are evolving and
- 23 could include energy efficiency as a supply resource.
- 24 Deny procuring energy efficiency as a supply

- 1 resource, because the records show it does not
- 2 satisfy the Act at this time. And adopts IPA as a
- 3 true alternative, and it verifies what that
- 4 alternative is.
- 5 With that, I move the edits.
- 6 CHAIRMAN SCOTT: Is there a second?
- 7 COMMISSIONER COLGAN: Second.
- 8 CHAIRMAN SCOTT: Moved by Commissioner
- 9 McCabe. Second by Commissioner Colgan on the edits.
- 10 Is there any discussion on this set of
- 11 edits?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: All in favor say "Aye".
- ("Ayes" heard.)
- 15 CHAIRMAN SCOTT: Any opposed?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: The vote is 5-0, and the
- 18 edits to the EEAASR portion of the Order are
- 19 approved.
- 20 Commissioner McCabe.
- 21 COMMISSIONER McCABE: The second set of
- 22 edits is to the full requirements conclusion. Last
- 23 year, I commented that the compressed schedule makes
- 24 it difficult for parties to have time to thoroughly

- 1 review the procurement plan. I gave ICEA credit for
- 2 submitting the NorthBridge report on full
- 3 requirements. The schedule in 2013 did not allow
- 4 parties to fully review that report. This year, the
- 5 parties considered the NorthBridge report experiences
- 6 in other states with full requirements and IPA
- 7 analysis.
- 8 As the Order attests, we are faced with
- 9 strong differing positions. Staff, while neutral,
- 10 believes the value of a full requirements pilot would
- 11 be to provide side-by-side comparisons between the
- 12 bidding results of a fixed price, fixed quantity or
- 13 block procurement, and a full requirements
- 14 procurement conducted nearly simultaneously and for
- 15 the same delivery periods. The result would be a
- 16 market-based analysis and Illinois-specific data on
- 17 the merits of full requirements. A multi-year
- 18 program would account for year-to-year variances.
- These proposed edits do not change the
- 20 conclusion to deny ICEA's proposal, they delete the
- 21 language that appears to foreclose full requirements
- 22 products from being considered next year absent new
- 23 information and make the argument that the
- 24 information the Commission is looking for may only

- 1 come from a limited, well thought-out pilot.
- 2 The IPA successfully argued many flaws in
- 3 the pilot program. And the edits find that these
- 4 flaws are enough to eject proposal. With that, I
- 5 move for the edits.
- 6 CHAIRMAN SCOTT: Is there a second?
- 7 COMMISSIONER MAYE: Second.
- 8 CHAIRMAN SCOTT: Moved and seconded on the
- 9 edits.
- 10 Is there any discussion on the edits?
- 11 COMMISSIONER del VALLE: I --
- 12 CHAIRMAN SCOTT: Commissioner del Valle.
- 13 COMMISSIONER del VALLE: Yes. I cannot --
- 14 with the edit, I think the IPA has made a very strong
- 15 argument that, of course, does not favor this pilot
- 16 and has raised many questions. And so I would prefer
- 17 to be on record as not supporting it.
- 18 CHAIRMAN SCOTT: And I am also not going to
- 19 support the edits. Just a couple of quick points. I
- 20 think that suggesting to the interested parties they
- 21 discuss how to implement a pilot program implies
- 22 green lighting program we haven't actually determined
- 23 yet will result in tangible benefits to the
- 24 customers.

- 1 And also, I think that the portion of the
- 2 edits that states that, really, the pilot is the only
- 3 way to get this information I think is overstating
- 4 the case. And I think that useful, relevant
- 5 information could be gleaned from further analysis of
- 6 the other jurisdictions.
- 7 So for those two reasons, I will join
- 8 Commissioner del Valle in not supporting the edits.
- 9 COMMISSIONER COLGAN: I am going to chime in
- 10 and say that I agree with you, Chairman and
- 11 Commissioner del Valle, on this in terms of not
- 12 supporting it.
- I think the parties are fully capable of
- 14 continuing to develop their positions on this issue.
- 15 But I think in this case, I am not going to support
- 16 that we encourage them or encourage them on the pilot
- 17 project issue.
- 18 CHAIRMAN SCOTT: Further discussion?
- 19 COMMISSIONER MAYE: I would just add one
- 20 quick thing. I think that in Commissioner McCabe's
- 21 edits that the attempt was really to avoid
- 22 foreclosing all future opportunities. And so -- and
- 23 to prohibit kind of closing the door all the way.
- 24 So with that, I will support her edits.

- 1 CHAIRMAN SCOTT: The edits have been moved
- 2 and seconded.
- 3 All in favor "Aye".
- 4 COMMISSIONER McCABE: Aye.
- 5 COMMISSIONER MAYE: Aye.
- 6 CHAIRMAN SCOTT: Opposed?
- 7 COMMISSIONER COLGAN: No.
- 8 CHAIRMAN SCOTT: No.
- 9 COMMISSIONER del VALLE: No.
- 10 CHAIRMAN SCOTT: The vote is 2-3, and the
- 11 edits to the FPFR portion of the Order are denied.
- I had some edits to propose, as well. Some
- 13 minor edits to pages 223 through 226 of the Order in
- 14 the Commission conclusion section on Incremental
- 15 Energy Efficiency. These edits do not change the
- 16 overall conclusion, but instead eliminate what is
- 17 believed to be some unnecessary language that does
- 18 not contribute significantly to the Commission's
- 19 analysis. And I would move for the adoption of those
- 20 edits.
- Is there a second?
- 22 COMMISSIONER COLGAN: Second.
- 23 CHAIRMAN SCOTT: Second by Commissioner
- 24 Colgan.

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1 Discussion on these edits?
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- 2 (No response.)
- 3 CHAIRMAN SCOTT: All in favor say "Aye".
- 4 ("Ayes" heard.)
- 5 CHAIRMAN SCOTT: Any opposed?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: The vote is 5-0, and the
- 8 edits are adopted.
- 9 Is there now a motion to enter the Order as
- 10 amended?
- 11 COMMISSIONER COLGAN: So moved.
- 12 CHAIRMAN SCOTT: Is there a second?
- 13 COMMISSIONER MAYE: Second.
- 14 CHAIRMAN SCOTT: Moved by Commissioner
- 15 Colgan. Second by Commissioner Maye.
- 16 Further discussion on the Order, as amended?
- 17 COMMISSIONER COLGAN: Chairman, I would just
- 18 like to say that this is the sixth IPA procurement
- 19 plan that I have been involved with. And despite the
- 20 fact that we are continually nuancing the process
- 21 with new initiatives and new and creative statutory
- 22 requirements that come at us that I think we have,
- 23 you know, pretty much figured out how to get through
- 24 this process, and it's a hard process. It's very

- 1 complicated. But I think that the IPA and the
- 2 Commission Staff have done a great job of basically
- 3 tracking the history of how -- where we're at and how
- 4 we got here. And I think that we have figured out
- 5 how to get through this. We do a better job of it
- 6 every year.
- 7 CHAIRMAN SCOTT: Commissioner Maye.
- 8 COMMISSIONER MAYE: I probably should have
- 9 spoken before Commissioner Colgan, because I am going
- 10 to appear to contradict what he said.
- Obviously, this is the sixth IPA Order. I
- 12 have not been here for all six. I am curious to
- 13 know, are these issues -- they don't seem to be
- 14 getting easier, right? And they don't seem to be
- 15 getting narrowed. This was a 300-plus page Order.
- 16 In light of what Commissioner McCabe said I think two
- 17 weeks ago, in formula rate cases, we're continuing to
- 18 obviously see them more and more obviously, and
- 19 they're getting smaller and smaller, and the issues
- 20 are getting narrowed and clearer, doesn't seem to be
- 21 happening here.
- 22 So I was wondering if -- I know you don't
- 23 have a crystal ball, but do you foresee perhaps these
- 24 issues getting narrowed and smaller in the Order

- 1 perhaps?
- 2 CHAIRMAN SCOTT: Judge Wallace?
- JUDGE WALLACE: I keep hoping. But then I
- 4 just heard hope isn't a strategy.
- No. I forget if this is the second or third
- 6 one that I have taken. And I keep taking them
- 7 thinking they're going to be simplified and they're
- 8 not. I think the parties come up with, you know,
- 9 novel ideas to try to run by the Commission. And
- 10 that takes a lot of, you know, time to analyze them
- 11 and generates a lot of, you know, thought and paper.
- So you know, this year, we had the energy
- 13 efficiency as a supply resource. You know, that's
- 14 not necessarily new. But it was really highlighted
- 15 this year. You know, on the full requirements, the
- 16 ICEA group and others have continued to push stats
- 17 which has to be addressed.
- And then, I just think, you know, parties
- 19 keep coming up with novel ways to approach things,
- 20 and you know, we have the Sargas request this year,
- 21 which, you know, that -- seemingly not that, you
- 22 know, complicated. But it turned into slightly
- 23 complicated because all the parties had an opinion on
- 24 it.

- 1 So crystal ball, I don't know if it's going
- 2 to get easy or not. I kept thinking it would, but it
- 3 hasn't. So I would forecast that it probably won't
- 4 be too much easier next year.
- 5 CHAIRMAN SCOTT: Is it true -- I am
- 6 distinguishing it from formula rate cases. I mean,
- 7 there is a fairly good distinction between that,
- 8 because here you're talking about something that's
- 9 talking about living markets, which are, by their
- 10 nature, going to be fluid. So the issues are going
- 11 to change yearly. Not just the factual situations
- 12 like we see in the formula rate case, but the issues
- 13 themselves are going to change. You get new things,
- 14 as Commissioner Colgan said, layered on top of it.
- 15 And it seems like it isn't necessarily designed just
- 16 to get easier, I think, as it goes on.
- I think as we keep seeing additional
- 18 environmental initiatives and other things that may
- 19 come from the General Assembly -- I mean, my crystal
- 20 ball is never that good either. But I have a hard
- 21 time believing it's going to get that much easier. I
- 22 think the way that we handle the issues, I agree with
- 23 Commissioner Colgan, the process for doing that and
- 24 the way that you're addressing them, Judge, I think

- 1 is very good. But I don't know that the issues are
- 2 going to get easier or fewer.
- 3 JUDGE WALLACE: I will have to say that the
- 4 only way I can get to them is with the assistance of
- 5 Steve Hickey or actually my assistance to him. If it
- 6 weren't for Steve, I don't think we would get through
- 7 these things.
- 8 CHAIRMAN SCOTT: We certainly appreciate
- 9 your work and Staff's work on that as well.
- 10 COMMISSIONER COLGAN: Well, another really
- 11 complicated issue is that we're in two RTOs. And you
- 12 know, I wish my brothers and sisters on the OMS board
- 13 had an opportunity to read through that discussion in
- 14 this Order to just see what the complications in
- 15 terms of capacity markets, you know, the issues and
- 16 how different they are between PJM and MISO. So that
- it's another whole layer of complication.
- And so, but my comment was, basically, that
- 19 I guess my familiarity with the process, you know,
- 20 the first time through was like, wow. But then, you
- 21 know, the next time, every time you go through it,
- 22 and I think even though the issues continue to be
- 23 complicated, the process for how we get to this final
- 24 day and agreement has been, I think, a good ongoing

- 1 adjustment.
- JUDGE WALLACE: I think, if nothing else,
- 3 after six times, we can generally do this in 90 days,
- 4 which I still marvel at how short a time that is.
- 5 CHAIRMAN SCOTT: Yes.
- 6 COMMISSIONER MAYE: That's about how long it
- 7 took me to read it.
- JUDGE WALLACE: I did get a little wordy.
- 9 Sorry.
- 10 CHAIRMAN SCOTT: Further discussion?
- 11 (No response.)
- 12 CHAIRMAN SCOTT: The Order, as amended, has
- 13 been moved and seconded.
- 14 All in favor say "Aye".
- ("Ayes" heard.)
- 16 CHAIRMAN SCOTT: Opposed?
- 17 (No response.)
- 18 CHAIRMAN SCOTT: The vote is 5-0, and the
- 19 Order, as amended, is entered.
- Thanks again, Judge.
- 21 Turning now to Natural Gas. Item G-1 is
- 22 Ameren's filing to modify its existing tariff section
- 23 called Standards and Qualifications for Gas Service.
- 24 Staff recommends that we approve the modifications by

- 1 not suspending the filing.
- 2 Is there any discussion?
- 3 (No response.)
- 4 CHAIRMAN SCOTT: Any objection to not
- 5 suspending the filing?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Hearing none, the filing is
- 8 not suspended.
- 9 Item G-2 is our reconciliation of revenues
- 10 collected under Ameren, Consumers Gas, Illinois Gas,
- 11 Liberty Utilities (Midstates Natural Gas),
- 12 MidAmerican Energy Company, Mt. Carmel Public Utility
- 13 Company, Nicor, North Shore Gas Company and the
- 14 Peoples Gas Light and Coke Company's gas adjustment
- 15 charges with actual costs prudently incurred. Staff
- 16 recommends entry of an Order commencing the annual
- 17 reconciliation proceedings.
- 18 Is there any discussion?
- 19 (No response.)
- 20 CHAIRMAN SCOTT: Any objections?
- 21 (No response.)
- 22 CHAIRMAN SCOTT: Hearing none, the Order is
- 23 entered.
- 24 Item G-3 is Docket Number 14-0071. This is

- 1 our reconciliation of revenues collected under
- 2 Nicor's coal tar riders with prudent costs associated
- 3 with coal tar cleanup expenditures. ALJ Sainsot
- 4 recommends entry of an Order approving the
- 5 reconciliation.
- Is there any discussion?
- 7 (No response.)
- 8 CHAIRMAN SCOTT: Any objections?
- 9 (No response.)
- 10 CHAIRMAN SCOTT: Hearing none, the Order is
- 11 entered.
- 12 Items G-4 and G-5 can be taken together.
- 13 These items are Petitions for the Confidential and/or
- 14 Proprietary Treatment of Integrys' and Vanguard
- 15 Energy Services' compliance reports. In both cases,
- 16 ALJ Jones recommends entry of an Order granting the
- 17 requested relief for a period of two years.
- 18 Is there any discussion?
- 19 (No response.)
- 20 CHAIRMAN SCOTT: Any objections?
- 21 (No response.)
- 22 CHAIRMAN SCOTT: Hearing none, the Orders
- 23 are entered.
- Item G-6 is Docket Number 14-0500. This is

- 1 the Peoples Gas Light and Coke Company's Petition for
- 2 an Order approving an agreement for the transfer of
- 3 an interest in real property between affiliates
- 4 pursuant to Sections 7-101 and 7-102 of the Public
- 5 Utilities Act. ALJ Jorgenson recommends entry of an
- 6 Order granting the requested relief.
- 7 Is there any discussion?
- 8 (No response.)
- 9 CHAIRMAN SCOTT: Any objections?
- 10 (No response.)
- 11 CHAIRMAN SCOTT: Hearing none, the Order is
- 12 entered.
- On to Telecommunications. Items T-1 through
- 14 T-4 can be taken together. These items are
- show-cause proceedings initiated under 83 Illinois
- 16 Administrative Code Section 729 and WETSA Section 27
- 17 to determine within one year whether the respondents
- 18 are in compliance with WETSA Section 27. In each
- 19 case, Staff recommends entry of an Order initiating
- 20 the citation proceeding.
- I just want to say quickly, I was troubled
- 22 by these cases. This is a new law that provides some
- 23 additional funding for these communities. But with
- 24 the additional funding comes some additional

- 1 accountability. And that is what this filing is
- 2 designed to represent to make sure that the money is
- 3 spent appropriately and that we have a way to track
- 4 that. That's not only important to us and to the
- 5 General Assembly, but I think most important it
- 6 should be to the citizens of those jurisdictions.
- 7 And we had 194 out of 198 jurisdictions that
- 8 filed properly. Staff is doing everything in their
- 9 power to ensure that these governmental entities are
- 10 aware of their duties under the law and we appreciate
- 11 that. I really think the residents have a right to
- 12 expect their officials to comply with these new
- 13 financial filings. So I appreciate the fact that
- 14 these are in front of us and the work Staff is doing
- to follow up and make sure the new law is being
- 16 enforced.
- 17 Any further discussion?
- 18 (No response.)
- 19 CHAIRMAN SCOTT: Any objections?
- 20 (No response.)
- 21 CHAIRMAN SCOTT: Hearing none, the Orders
- 22 are entered.
- Items T-5 and T-6 can taken together. These
- 24 items are Petitions to Modify 9-1-1 system providers.

- 1 The ALJ in each case recommends entry of an Order
- 2 approving the petition.
- 3 Is there any discussion?
- 4 (No response.)
- 5 CHAIRMAN SCOTT: Any objections?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Hearing none, the Orders
- 8 are entered.
- 9 Item T-7 is Docket Number 14-0432. This is
- 10 American Broadband and Telecommunications Company's
- 11 Petition for Partial Waiver of the agreed joint
- 12 stipulation as a condition of ETC designation. ALJ
- 13 Riley recommends entry of an Order denying the
- 14 request for a partial waiver.
- I understand Commissioner McCabe may have
- 16 questions for Judge Riley.
- 17 Commissioner McCabe.
- 18 COMMISSIONER McCABE: Yes.
- Judge Riley, does the 80/20 condition where
- 20 at least 20 percent of a wireless-eligible
- 21 telecommunications carrier's customers must be
- 22 non-lifeline customers for both American Broadband
- 23 and Millennium disadvantage them compared to other
- 24 wireless lifeline providers previously certified?

- 1 JUDGE RILEY: Commissioner, if I understand
- 2 your question correctly, you're saying is there a
- 3 competitive disadvantage.
- 4 And I think pretty much the only conclusion
- 5 you can draw at this point, because it's uncontested
- 6 that American Broadband did have to turn away
- 7 customers.
- 8 COMMISSIONER McCABE: Had to turn away what
- 9 kind of customers?
- 10 JUDGE RILEY: They had to turn away the
- 11 lifeline customers.
- 12 COMMISSIONER McCABE: But there's about six
- 13 existing wireless lifeline providers now who do not
- 14 have to meet the 80/20 requirement, correct?
- JUDGE RILEY: I am sorry. I am not quite
- 16 getting your question.
- 17 COMMISSIONER McCABE: There are other
- 18 existing wireless lifeline companies that provide
- 19 these services that do not have to meet the 80/20
- 20 rule?
- JUDGE RILEY: Yes. As a matter of fact, I
- 22 checked the -- my prior dockets that I prepared, and
- 23 going back to 2009, there are several that do not
- 24 have the delineated requirement.

- 1 COMMISSIONER McCABE: And second, American
- 2 Broadband provides testimony that the 80/20 condition
- 3 violates federal rules that require the eligible
- 4 telecommunications carrier to offer the supported
- 5 services. The company claims this is a paradox.
- 6 What legal distinction allows the ICC to
- 7 cease an ETC as the lifeline enrollment after they
- 8 have been designated by the Commission?
- 9 JUDGE RILEY: What it amounted to was that
- 10 the -- I think the same legal basis by which Staff or
- 11 what the Commission imposed the terms of the exact
- 12 agreed Joint Stipulation and the Commission approved
- 13 it as a condition of ETC designation in Docket
- 14 12-0680.
- So the Commission has the authority to
- 16 require the petitioner to enter into the Agreed Joint
- 17 Stipulation and certainly have the authority to
- 18 enforce the provisions of the Stipulation.
- 19 COMMISSIONER McCABE: Okay. I would just
- 20 point out that in both these cases, there is
- 21 different federal and state requirements that we'll
- 22 be looking at as we look at these cases.
- JUDGE RILEY: Are there different federal
- 24 and state requirements?

- 1 COMMISSIONER McCABE: No, that's just a
- 2 comment. Not a question.
- 3 COMMISSIONER del VALLE: Mr. Chairman?
- 4 CHAIRMAN SCOTT: Yes.
- 5 COMMISSIONER del VALLE: The 80/20 is a
- 6 standard that we established as a Commission by way
- 7 of the stipulated agreements, right?
- 8 JUDGE RILEY: It was something that Staff
- 9 devised.
- 10 COMMISSIONER del VALLE: But there are
- 11 existing providers who are not being held to that
- 12 standard?
- JUDGE RILEY: Yes. Yes, there is.
- 14 COMMISSIONER del VALLE: At some point, will
- that standard be applied to those providers?
- JUDGE RILEY: I don't have any way of
- 17 answering that. I don't know if anything would ever
- 18 be filed.
- 19 COMMISSIONER del VALLE: So, but it's
- 20 applied to new applicants, right?
- JUDGE RILEY: Right. Yes. About two years
- 22 ago --
- 23 COMMISSIONER del VALLE: I understand the
- 24 reason behind the standard.

- But the question raised about --
- 2 JUDGE RILEY: Prior lifeline providers are
- 3 not subject to the standard.
- 4 COMMISSIONER del VALLE: Thank you.
- 5 CHAIRMAN SCOTT: Further questions of the
- 6 Judge?
- 7 (No response.)
- 8 CHAIRMAN SCOTT: This item will be held for
- 9 disposition at a future Commission proceeding.
- 10 Items T-8 through T-14 can be taken
- 11 together. These items are Joint Petitions for
- 12 approval of local interconnection agreements or an
- 13 amendment to an existing interconnection agreement
- 14 pursuant to 47 U.S.C. Sections 251 and 252. In each
- 15 case, ALJ Riley recommends entry of an Order
- 16 approving the Agreement or the amendment to the
- 17 Agreement.
- 18 Is there any discussion?
- 19 (No response.)
- 20 CHAIRMAN SCOTT: Any objections?
- 21 (No response.)
- CHAIRMAN SCOTT: Hearing none, the Orders
- 23 are entered.
- On to Water and Sewer. Item W-1 is Utility

- 1 Service of Illinois' proposed rate increases for
- 2 water and sewer service in its operating territories.
- 3 Staff recommends that we enter an Order suspending
- 4 the filing.
- 5 Is there any discussion?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Any objections to
- 8 suspending the filing?
- 9 (No response.)
- 10 CHAIRMAN SCOTT: Hearing none, the Order is
- 11 entered.
- We have two miscellaneous items on the
- 13 agenda today. Item M-1 is our determination of the
- 14 rate of interest to be paid on customer deposits
- 15 pursuant to 83 Illinois Administrative Code Section
- 16 280.40 and 83 Illinois Administrative Code Section
- 17 735.120 from January 1, 2015 through December 31,
- 18 2015. Staff recommends entry of an Order setting the
- 19 interest rate.
- Is there any discussion?
- 21 (No response.)
- 22 CHAIRMAN SCOTT: Any objections?
- 23 (No response.)
- 24 CHAIRMAN SCOTT: Hearing none, the Order is

- 1 entered.
- 2 Item M-2 is Docket Number 07-0446. This is
- 3 Illinois Extension Pipeline Company's Application
- 4 pursuant to Section 8-503, 8-509 and 15-401 of the
- 5 Public Utilities Act, which is the Common Carrier by
- 6 Pipeline Law, to construct and operate a petroleum
- 7 pipeline, and when necessary, to take private
- 8 property as provided by the Law of Eminent Domain.
- 9 The Pliura Intervenors and Turner
- 10 Intervenors have filed requests for oral argument in
- 11 this proceeding. ALJ Jones recommends that we deny
- 12 the requests for oral argument and enter an Order on
- 13 Reopening amending the Order and Certificate issued
- 14 on July 8, 2009.
- Dealing first with the request for oral
- 16 argument, is there any discussion on the request for
- 17 oral argument?
- 18 (No response.)
- 19 CHAIRMAN SCOTT: Is there a motion to deny
- 20 the request?
- 21 COMMISSIONER McCABE: So moved.
- 22 CHAIRMAN SCOTT: Is there a second?
- 23 COMMISSIONER COLGAN: Second.
- 24 CHAIRMAN SCOTT: Moved by Commissioner

- 1 McCabe. Second by Commissioner Colgan.
- 2 Any discussion?
- 3 (No response.)
- 4 CHAIRMAN SCOTT: All in favor say "Aye".
- 5 ("Ayes" heard.)
- 6 CHAIRMAN SCOTT: Any opposed?
- 7 (No response.)
- 8 CHAIRMAN SCOTT: The vote is 5-0, and the
- 9 request for oral arguments are denied.
- 10 With respect to the Order on Reopening, I
- 11 understand there's some edits.
- 12 Commissioner del Valle.
- 13 COMMISSIONER del VALLE: Yes. Thank you,
- 14 Mr. Chairman.
- 15 First, I want to thank Commissioner McCabe's
- 16 office for the collaboration of these edits. These
- 17 edits do not change the PEPO's conclusion. Rather,
- 18 they make several non-substantive changes throughout
- 19 the discussion and analysis. They also make
- 20 clarifying changes starting on page 52 of the Order.
- 21 First, it clarifies that despite the finding
- 22 that the remaining one-third capacity is enough to
- 23 qualify the applicant as a common carrier, the
- 24 applicant must abide by the three requirements

- 1 recommended by the ALJ in order to retain the common
- 2 carrier status under the Certificate. In addition,
- 3 the Certificate of Good Standing on page 56 has been
- 4 edited to reflect this clarification.
- 5 I move the adoption of these edits.
- 6 CHAIRMAN SCOTT: Is there a second?
- 7 COMMISSIONER McCABE: Second.
- 8 CHAIRMAN SCOTT: Second by Commissioner
- 9 McCabe. Moved and seconded on the adoption of the
- 10 edits.
- 11 Is there any discussion?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: All in favor say "Aye".
- ("Ayes" heard.)
- 15 CHAIRMAN SCOTT: Any opposed?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: The vote is 5-0, and the
- 18 edits are adopted.
- 19 Is there now a motion to enter the Order on
- 20 Reopening as amended?
- 21 COMMISSIONER MAYE: So moved.
- 22 CHAIRMAN SCOTT: Is there a second?
- 23 COMMISSIONER COLGAN: Second.
- 24 CHAIRMAN SCOTT: Moved by Commissioner Maye.

- 1 Second by Commissioner Colgan.
- 2 Any discussion?
- 3 (No response.)
- 4 CHAIRMAN SCOTT: All in favor say "Aye".
- 5 ("Ayes" heard.)
- 6 CHAIRMAN SCOTT: Opposed?
- 7 (No response.)
- 8 CHAIRMAN SCOTT: The vote is 5-0, and the
- 9 Order on Reopening, as amended, is entered.
- 10 We have two Petitions for Rehearing today.
- 11 Item PR-1 is Docket Number 07-0570. This is our
- 12 reconciliation of revenues collected under Consumers
- 13 Gas Company's gas adjustment charges with actual
- 14 costs prudently incurred. ALJ Yoder recommends that
- 15 we deny the Petition for Rehearing.
- 16 Is there any discussion?
- 17 (No response.)
- 18 CHAIRMAN SCOTT: Any objections?
- 19 (No response.)
- 20 CHAIRMAN SCOTT: Hearing none, the Petition
- 21 for Rehearing is denied.
- 22 And Item PR-2 is Docket Number 11-0703.
- 23 This is Thomas Chummar Gurnee Truck Stop's complaint
- 24 as to choice of supplier denied by ComEd and power

- 1 outages in Gurnee. The petitioner previously filed
- 2 an Application for Rehearing, but it appears that in
- 3 the interim period, the parties have settled their
- 4 differences and that the complainant has now filed a
- 5 motion to withdraw his Application. ALJ Sainsot
- 6 recommends we grant the Motion to Withdraw.
- 7 Is there any discussion?
- 8 (No response.)
- 9 CHAIRMAN SCOTT: Any objection?
- 10 (No response.)
- 11 CHAIRMAN SCOTT: Hearing none, the Motion to
- 12 Withdraw is granted.
- Judge Wallace, are there any other matters
- 14 to come before the Commission today?
- JUDGE WALLACE: No. We're done.
- 16 CHAIRMAN SCOTT: Just a reminder, the ROM
- for December 23rd has been cancelled, so we want to
- 18 wish everyone a very safe and happy holiday season.
- 19 COMMISSIONER MAYE: Can I make a quick
- 20 statement?
- 21 CHAIRMAN SCOTT: Sure.
- 22 COMMISSIONER MAYE: Thank you.
- 23 Since this is our last hearing of the year
- 24 -- yay -- I just wanted to personally acknowledge our

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    advisors. We have such a rock star team. I know we
    all individually thank them separately, but I just
2
3
    wanted to say at the end of this great year, you all
 4
    have made a hard year easier. You're great and I
 5
     just wanted to say thank you.
6
            CHAIRMAN SCOTT: Amen.
 7
            Anything else?
8
                      (No response.)
             CHAIRMAN SCOTT: Hearing nothing else, this
9
    meeting stands adjourned. Happy holidays everybody.
10
11
                      MEETING ADJOURNED.
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1	CERTIFICATE OF REPORTER
2	
3	
4	I, Angela C. Turner, a Certified Shorthand
5	Reporter within and for the State of Illinois, do
6	hereby certify that the Bench Session aforementioned
7	was held on the time and in the place previously
8	described.
9	
10	IN WITNESS WHEREOF, I have hereunto set my
11	hand and seal.
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18	Angela C. Turner IL CSR #084-004122
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